



Mobile: 083 407 1316
Email: cella@petsensecollege.co.za
Web: www.petsensecollege.co.za

Dear Prospective Student,

Welcome to Pet Sense College.

Below is a comprehensive guide to the courses on offer.

There are many people in South Africa who make a living out of working with animals because it's just something that they are really good at. These courses give them the opportunity to augment their calling with expanded knowledge and a formal qualification.

The Animal Behaviour Consultants of South Africa who are the registering authority for animal behaviour consultants in Southern Africa recognise our courses as well as being accredited, recognised and approved in the UK and Europe. To view Compass Education and Training accreditation please go to: <http://www.compass-education.co.uk/Articles.asp?ID=252> It is highly recommended that students join the Animal Behaviour Consultants of SA to keep up to date with the latest studies in the field.

Registration is open all year round; you can enroll anytime throughout the year and from anywhere in South Africa, as well as Africa. There are no exams as you are marked on course work and module projects. All modules must be passed in order to successfully complete the diploma. Students are given one chance to re-do a module, if a module is failed.

Once registered, you receive a student handbook, recommended reading list and the 1st module. You can work at your own, within reason. We believe there should be a limit, as the longer the gap between modules the more you need to reacquaint yourself with previous work. Students are required to buy their own books.

Our payment options are flexible. You can either pay for the whole course or pay per module or pay monthly installments.

For more terms and conditions, have a look at our FAQ and refund policy on the website www.petsensecollege.co.za

If you have any questions or need guidance, please do not hesitate to contact me.

Yours sincerely,

Celia McCulla
Founder/Owner
Pet Sense College

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Canine Behaviour Courses

Advanced Diploma – Canine Behaviour Management.



The aim of the course is to prepare participants academically to work in the role of canine behaviour advisor. It is designed to be the definitive course on canine behaviour management for those who cannot afford the time (or money) to go to university to study animal behaviour. It should be noted that this course will not directly involve students in the practical aspects of the subject matter as it is not possible to supervise such activity. It is anticipated that other recommended organisations will offer such training and supervision.

The programme will obviously only cover canines therefore anybody requiring a broader education should seriously consider the university option.

This course is not open to all because of the technical nature of the material and potential students will have to demonstrate their ability to study at this level (level 5: HND/Foundation degree) before being accepted. It should be noted that a long standing, 'hands on' knowledge of dogs will not normally be accepted as adequate qualification to register on this programme without prior study although each case is judged on its own merits.

Successful completion of this course will satisfy the academic requirements for membership of the UKRCB.

Course Modules

1. Learning Theory

- What is learning? An introduction to learning theories
- The different ways dogs learn
- Habituation

- Classical and operant conditioning
- Stimulus generalisation and stimulus discrimination
- Types of reinforcement
- Vicarious learning
- Learning through experience, trial and error learning and one-trial learning and the effects on future behaviour

2. The Genetics and Evolution of Canine Behaviour

- The genetics of the dog, and how genes can affect behaviour
- Biological principles; cell division, types of reproduction
- The principles of inheritance of genes
- The links between dogs and their ancestor, the wolf, similarities and differences
- How domestication and artificial selection have changed the physical and behavioural characteristics of dogs

3. Biochemistry of the Brain

- The differences between the divisions of the nervous system
- The different neural pathways between voluntary and involuntary behaviour
- The structure of the nervous system
- Overview of the brain and the functions of the various parts
- Neurotransmitters and how they affect canine behaviour
- The senses of the dog and how they differ from other species
- A detailed look at the sense of smell and how this affects canine behaviour

4. Pharmacology

- The classes and types of veterinary drugs
- Different ways that drugs act on the body
- The ways that drugs can impact upon canine behaviour
- Some common medical disorders and the ways that these can influence the behaviour of a dog
- For the project a chemical that might be found within the environment is selected and researched to find out how this could impact upon the health and behaviour of the dog

5. The Internal Environment

- Homeostasis and the normal physiology of the body
- How health and physiology can affect canine behaviour
- Various medical conditions are covered, and their behavioural effects
- The physiological and behavioural effects of stress, and the hormones involved
- Other biological factors, for example how hormones or nutrition can influence behaviour

6. The External Environment

- The external factors that can affect the behaviour of a dog
- The environment in which the dog lives, and the experiences it has had
- The interactions between other dogs, and also with people

- The importance of socialisation in early life
- Scientific research that has been carried out into the social development of puppies
- The problems that can occur due to poor socialisation
- The importance of consistency when training dogs
- The effects of a kennel environment on behaviour and stress levels
- This module introduces some case studies for analysis to identify causes of problem behaviour

7. Intelligence and Theory of Mind

- Do animals think?
- Do they experience emotions?
- Do they recognise themselves in a mirror?
- Are they aware of the intentions of others?
- Can we define intelligence and what it means?
- A review of the scientific research that has been carried out on animal emotions
- An analysis of the selfish gene theory

8. Behavioural Diagnostics

- The many possible causes of a particular behavioural problem (root causes of behaviour)
- Environment, nature, nurture, pharmacological, physiological causes, and how more than one of these could be the cause of a problem
- How we can diagnose the cause of behaviour, by asking questions and analysing the situation
- Drawing on knowledge gained from the previous modules to discuss all the possible reasons why a dog is behaving in a certain way
- Designing history sheets to use during client consultations

9. Professional Conduct

- Maintaining a professional image when dealing with clients and the veterinary profession when working as a behaviourist
- The importance of excellent communication skills
- The business aspects of working as a behaviourist, such as insurance and code of conduct
- Dealing with clients, using tact or sympathy when dealing with clients and difficult situations
- Designing promotional material
- Writing letters to veterinary professionals

10. Application of Theory

- The way we interact when dealing with dogs, and how our own behaviour can potentially influence theirs
- Fear and how to deal with it
- Aggression and why it might occur and how to deal with it
- The scientific study of behaviour, including presenting reports, interpreting data and graphs
- Carrying out an observational study of your own on canine behaviour
- Analysing different methods of dealing with a behavioural problem to determine the likely success of different approaches

11.The Law

- Legislation affects anyone working with dogs and their owners
- The legal position and the laws that affect canines and those working with them.
- Includes the Dangerous Dogs Act, Control of Dogs, Animal Welfare Act
- Responsibility for animals in your care
- The law regarding behavioural treatment of animals, and how this relates to the Veterinary legislation

12.Case Studies

- Analysis of case studies to pull together all the knowledge gained throughout the course.
- The examination of ten different behavioural problem case studies
- Suggesting how you would go about assessing and solving the problems.
- Demonstrating knowledge of all factors that might affect canine behaviour, including learning, genetics, and biological and environmental factors
- Suggestions for solving problem behaviour
- Production of professional reports and letters to clients and veterinary professionals

Course Details:

- **Study Level 5** The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- **12 Module Course**
- This course is delivered in 12 study modules which need to be passed to gain the qualification.

Fees

- Course fee – R25 200.00 (includes registration and certification)
- Installment option – R4000 registration, R200 certification and R2000 per module

Or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Canine Behaviour and Training – Diploma



This course is a combination of relevant modules from several courses for those who would benefit from a specific approach to training and behaviour rather than one or the other. This course is ideal for students who would like to train dogs and understand dog behaviour in order to run effective classes.

Course Modules

1. Ways of Explaining Canine Behaviour

- The affects of biology on behaviour
- Natures approach to behaviour
- Nurtures approach to behaviour
- How food affects behaviour
- Associative learning
- Do dogs think?
- Canine intelligence
- Various ways dogs communicate
- Canine instincts
- What is a behaviourist?

2. Understanding Canine Behaviour

- Introduction to developmental psychology
- The newborn puppy
- Associative learning in the newborn puppy
- Reflex actions
- Initial development in the newborn puppy
- The puppy's vision
- The puppy's hearing
- Lapping behaviour
- Early experiences with semi-solid foods
- The Nature/Nurture debate

- The behaviour of the mother
- Natural selection
- Elimination behaviour in the newborn puppy
- The behaviour of the father
- The importance of play in the newborn puppy
- Why puppies play
- The play bow
- The role of hormones
- Social development
- Canine senses
- Artificial selection
- What is an adult dog?
- Sexual maturity
- Physical maturity
- Psychological maturity
- The dog as a predator
- Instincts
- Types of aggressive behaviour
- The dog as a social animal
- The structure of a pack
- Personality expression
- Vocalisation
- Posture
- Scent marking
- Burying food
- The elderly dog

3. Canine Learning

- Charles Darwin's biological adaptations
- The nature verses nurture debate of learning
- Environmental influences on behaviour
- Canine learning
- The parental influences on learning
- Critical and sensitive periods of the puppy's development
- Classical conditioning
- Chaining
- Instrumental or operant conditioning
- Reward and punishment in learning
- Reinforcers and punishment in learning
- Primary and secondary reinforcers
- Reinforcement schedules
- Shaping behaviour
- Sensitisation
- Cultural transmission
- The importance of play
- Insight learning

- Habituation

4. Dog Training

- Why train dogs?
- The senses and training
- Schedules of reinforcement
- Primary and secondary reinforcers revisited
- Choice of primary reinforce
- Benefits of using positive reinforcement
- Putting the theory into practice
- Basic training of house training, the recall, the sit, sit/stand and progressing to heel with problems and solutions
- The advantages and disadvantages of using Clicker Training
- Summary of training principles

5. Touch

- Touch or tactile communication
- Meet, greet and licking as a form of communication
- Lip smacking
- Teat nudge
- Kneading
- Muzzle-nudge and nose to throat nudge
- Muzzle grasp
- Hip nudge

6. Handling Aggression

- Dealing with aggression
- Learning theory
- Operant conditioning
- Positive and negative reinforcement
- Positive and negative punishment
- One trial learning
- Generalisation with behaviour to different surroundings
- Initial measures
- When should training begin?
- Desensitisation and Counter Conditioning Techniques
- What is flooding
- Aversive conditioning
- Learned helplessness
- Over learning
- Holistic approaches to behaviour modification
- Legal Issues and the Dangerous Dogs Act

Course Details

- **Study Level 2-3**
- The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- **6 Module Course**
- This course is delivered in 6 study modules which need to be passed to gain the qualification.

Fees:

- Course fee – R6900.00 (includes registration and certification)
- Installment option – R1500 registration, R200 certification and R1100 per module

or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Canine Aggression – Diploma



This programme is aimed at the more advanced student, who needs an understanding of aggressive behaviour in dogs for professional reasons, what causes it, how to recognise the warning signs and finally handle it.

Course Modules

1. Defining Aggression

- Introduction to canine aggression
- Defining aggression in human terms
- Social communication
- Can aggression be thought of as a natural and/or beneficial behaviour?
- Selective breeding and its influence on behaviour
- Nature / Nurture Debate
- Group dynamics
- Social behaviour

- The dog's expressive body language
- The need for understanding body language
- Stress levels contributing to aggression
- Calming signals and displacement behaviour
- Are there any circumstances where aggression is appropriate

2. Recognising Aggression

- Reading canine language
- The canine eye in connection with the dog's emotional state
- The canine ear used in communication
- Mouth and head positions used in communication
- Body positions and body posture
- Mounting behaviour
- Tail position and use in social communication
- Fear aggression
- Possessive aggression
- Maternal aggression
- Territorial aggression
- Re - directed aggression
- Genetic aggression
- Consequential aggression
- Sex related aggression
- Predatory aggression
- Defensive aggression
- Idiopathic aggression
- Senile aggression
- Diet and aggression

3. Development of Aggression

- Natural behaviour of breeds
- Before choosing a dog
- Working dogs
- Importance of recall when exercising a dog
- Different types of toys for dogs
- Games and play between humans and dogs
- Inter - dog contact
- Breed related problems
- Juvenile to adult development
- Lack of interpretation between dogs
- Learned behaviour
- Physiological condition
- Neutering for both males and females?
- Diet and feeding schedules
- Socialisation and the development of the dog
- Owner influence on aggression due to lack of structure
- Leaving the dog unattended

- The use of aversive training aids
- Anthropomorphism

4. Handling Aggression

- Dealing with aggression
- Learning theory
- Operant conditioning
- Positive and negative reinforcement
- Positive and negative punishment
- One trial learning
- Generalisation with behaviour to different surroundings
- Initial measures
- When should training begin?
- Desensitisation and Counter Conditioning
- Techniques
- Flooding
- Aversive conditioning
- Learned helplessness
- Over learning
- Holistic approaches to behaviour modification
- Euthanasia
- Legal Issues and the Dangerous Dogs Act

Course Details

- **Study Level 3**
- The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- **4 Module Course**
- This course is delivered in 4 study modules which need to be passed to gain the qualification.

Fees:

- Course fee – R8500.00 (includes registration and certification)
- Installment option – R1500 registration, R200 certification and R1900 per module

or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Canine Behaviour and Psychology - Diploma



The aim of the course is to introduce participants to the behaviour and psychology of the domestic dog. It is designed to equip students with a basic knowledge of normal and unusual behaviours and their purposes or what they can tell us about the dog.

Course Modules

- 1) Ways of Explaining Canine Behaviour
- 2) Mating Behaviour and Birth
- 3) The Psychology of the Young Dog
- 4) The Psychology of the Adult Dog
- 5) Unusual Canine Behaviour
- 6) Avoiding Problem Behaviour

• Study Level 3

• The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.

• 6 Module Course

• This course is delivered in 6 study modules which need to be passed to gain the qualification

Fees:

- Course fee – R7000.00 (includes registration and certification)
 - Installment option – R1500 registration, R200 certification and R1000 per module
- or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Canine Communications - Diploma.



This programme is designed to equip the student with the knowledge to 'read' and understand how and what dogs communicate to each other and to humans. This is essential if one is to be working with dogs or engaged in training or behaviour therapy.

Course Module

1. What Makes a Social Animal?

- Dogs as social animals
- Aggregations
- Evolution of canine social behaviour
- What constitutes behaviour?
- Kin selection
- Territories and territorial behaviour
- What is communication?
- Advantages of different sensory channels of communication
- Defining communication
- What is language?
- Verbal communication and how dogs learn words by association
- The canine senses
- Dog dialects

2. Acoustic Communication

- Sending and receiving acoustic communication
- Hearing
- Basic sounds of the canine
- Various types of barking
- Various types of growling
- Snarling
- Various types of howling
- What is baying?

- Whines and Whimpers
- Yelping
- What is it when a dog screams?
- Panting and sighing
- Sighs
- Misunderstanding what a dog is trying to tell you
- Canines misunderstanding humans

3. Body Language

- What is meant by body language?
- Personal space
- Various types of body language
- Faces and their expressions
- What the mouth can convey
- Staring
- Yawning
- Body postures
- The confident dog
- The shy dog
- Distraction signals
- The stress signal
- Play
- The play bow and play dance
- The older dog and play
- Tail language
- Positions of the tail
- Wagging

4. Visual Communication

- Canine eyesight
- The dog's eye
- Eye shape
- Staring
- Blinking
- Ears
- 'Floppy' ears and the domestic dog
- Dribbling
- Neck and throat postures
- Hackles
- More tail language
- Bristling and tail cricks
- Leg movement
- Paw lifts
- Meet and greet rituals
- Defecation

5. Smell and Taste

- The canine nose
- The Jacobson's organ
- Taste and its link to smell
- Pheromones
- Saliva
- Messages in urine
- Females and pheromones
- Males and pheromones
- The dog's territory
- Faeces
- Anal glands
- Perinial gland
- Dorsal or violet gland
- Rolling in smelly items

6. Why Touch is Important to Canines

- Touch or tactile communication
- Meet, greet and licking as a form of communication
- Lip smacking
- Teat nudge
- Kneading
- Muzzle-nudge and nose to throat nudge
- Muzzle grasp
- Hip nudge
- Thrusting

Course Details:

- **Study Level 2**
- The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- **6 Module Course**
- This course is delivered in 6 study modules which need to be passed to gain the qualification.

Fees

- Course fee – R5900.00 (includes registration and certification)
- Installment option – R1500 registration, R200 certification and R900 per module

or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Foundations of Canine Behaviour Management - Diploma.



This course has been developed for those who aim to complete the Advanced Diploma in Canine Behaviour Management but would benefit from some preparatory studies. Normally we would expect inexperienced people to follow a logical progression of courses in preparation but for those with some experience of working with dogs this course provides a shorter route. It comprises a selection of the most relevant modules from established courses.

Course Module

1. Ways of Explaining Canine Behaviour

- The affects of biology on behaviour
- Natures approach to behaviour
- Nurtures approach to behaviour
- How food affects behaviour
- Associative learning
- Do dogs think?
- Canine intelligence
- Various ways dogs communicate
- Canine instincts
- What is a behaviourist?

2. Unusual Canine Behaviour

- What is unusual canine behaviour
- What is normal canine behaviour
- Innate behaviour
- How owners confuse their dogs

- Unwanted barking behaviours
- Territorial aggression
- Fear aggression
- Progressive desensitisation
- Destructive behaviour
- Canine anxiety
- Feigning injuries
- Chasing behaviour
- Fouling indoors
- Coprophagia

3. What makes a social animal?

- Dogs as social animals
- Aggregations
- Evolution of canine social behaviour
- What constitutes behaviour?
- Kin selection
- Territories and territorial behaviour
- What is communication?
- Advantages of different sensory channels of communication
- Defining communication
- What is language?
- Verbal communication and how dogs learn words by association
- The canine senses
- Dog dialects

4. Defining Aggression

- Introduction to canine aggression
- Defining aggression in human terms
- Social communication
- Can aggression be thought of as a natural and/or beneficial behaviour?
- Selective breeding and its influence on behaviour
- Nature /Nurture Debate
- Group dynamics
- Social behaviour
- The dog's expressive body language
- The need for understanding body language
- Stress levels contributing to aggression
- Calming signals and displacement behaviour
- Are there any circumstances where aggression is appropriate?

5. The Canine Brain and Senses

- The canine central nervous system

- Basic brain structure and functions
- Structure of the dog's brain: Forebrain, midbrain and hindbrain
- Anthropomorphism
- Canine senses
- The use of proprioceptors
- Control of overheating
- Control of overcooling
- Structure of the ear and hearing
- Structure of the eye and vision
- Structure of the nose and the sense of smell
- Canine taste
- The sense of touch
- The reflex arc

6. Dog Training

- Why train dogs?
- The senses and training
- Schedules of reinforcement
- Primary and secondary reinforcers revisited
- Choice of primary reinforce
- Benefits of using positive reinforcement
- Putting the theory into practice
- Basic training of house training, the recall, the sit, sit/stand and progressing to heel with problems and solutions
- The advantages and disadvantages of using Clicker Training
- Summary of training principles

Course Details:

- **Study Level 3**
- The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- **6 Module Course**
- This course is delivered in 6 study modules which need to be passed to gain the qualification.

Fees

- Course fee – R7700 (includes registration and certification)
- Installment option – R1500 registration, R200 certification and R1200 per module

or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above

reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Professional Dog Walking Diploma



With the rise in popularity and necessity of dog walkers as a vital service. To many dog owners it is important that the owner has the reassurance that the walker knows what they are doing and their dog is in safe hands.

This course provides the walker with essential knowledge to carry out that task.

Course Modules

1. Canine Anatomy

- Introduction to Canine Anatomy
- The points of the dog
- The canine skeleton
- Importance and function of bones
- Growth in the dog
- The Spinal column
- The skeletal anatomy of the ribs and chest
- The skeletal anatomy of the feet
- The anatomy of the forequarters
- The anatomy of the hindquarters
- The skull and skull types

- Joints
- Health problems with joints and skeletons
- Muscles
- The cardiovascular system
- The heart

2. Canine Form and Function

- Understanding what form and function are
- Canine sight
- Canine hearing
- Canine olfaction
- Canine taste
- Canine touch
- How different breeds originated
- The difference between natural selection and artificial selection
- Hound Group
- Terrier Group
- Gundog Group
- Utility Group
- Toy Group
- Working Group
- Pastoral Group

3. Canine Body Language

- What is meant by body language?
- Personal space
- Various types of body language
- Faces and their expressions
- What the mouth can convey
- Staring
- Yawning
- Body postures
- The confident dog
- The shy dog
- Distraction signals
- The stress signal
- Play
- The play bow and play dance
- The older dog and play
- Tail language
- Positions of the tail
- Wagging

4. Canine Law

- Introduction to canine law
- Local Byelaws
- Sources of information on canine law
- Standard scale of fines and penalties
- Animal Welfare Act 2006
- The key elements of the Animal Welfare Act 2006
- Animals to which the Animal Welfare Act 2006 applies
- Protection Animals of the Animal Welfare Act 2006
- Responsibility for animals of the Animal Welfare Act 2006
- Preventing harm in connection with the Animal Welfare Act 2006
- Duty of care and the Animal Welfare Act 2006
- The Criminal Damages Act 1971
- Dangerous Dogs Act 1991
- Clean Neighbourhoods and Environment Act 2005
- Dog Fouling (Scotland) Act 2003
- Road Traffic Act 1988
- Control of Dogs Order 1992
- Transportation of Animals
- The Animal Health Act 1981
- The Veterinary Surgeon's Act 1966

5. Canine First Aid

- Accident prevention
- Outdoor basics
- Indoor basics
- Putting together a first aid kit
- Muzzles
- Vital Signs: Temperature, Pulse and Respiration
- Examples of First Aid Situations
- RTA : First aid Action
- Wounds: Open
- Wounds: Closed
- First Aid action of wounds
- Fractures: Simple, Compound and Complicated
- First Aid action of fractures
- Haemorrhaging
- Arteries
- Veins
- Capillaries
- The different types of haemorrhage
- Signs of haemorrhage
- First aid action of haemorrhage
- The three main pressure points
- Tourniquets
- Dislocations

- Signs of dislocations
- First aid action of dislocations
- Shock
- Signs of shock
- First aid action of shock
- Heat Stroke
- Signs of heat stroke
- First aid action of heat stroke
- Cut paws
- Burns and scalds
- First aid action of burns ad scalds
- Drowning
- First aid action of drowning
- Foreign bodies in eyes, throat or mouth
- Insect stings
- Poisoning
- First aid action of poisoning
- Convulsions and Fits
- Cause of convulsions and fits
- First aid action of convulsions and fits

6. Canine Aggression

- Reading canine language
- The canine eye in connection with the dog's emotional state
- The canine ear used in communication
- Mouth and head positions used in communication
- Body positions and body posture
- Mounting behaviour
- Tail position and use in social communication
- Fear aggression
- Possessive aggression
- Maternal aggression
- Territorial aggression
- Re-directed aggression
- Genetic aggression
- Consequential aggression
- Sex related aggression
- Predatory aggression
- Defensive aggression
- Idiopathic aggression
- Senile aggression
- Diet and aggression

Course Details:

- **Study Level 2**
- The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- **6 Module Course**
- This course is delivered in 6 study modules which need to be passed to gain the qualification.

Fees:

- Course fee – R6200.00 (includes registration and certification)
- Installment option – R1500 registration, R200 certification and R1000 per module

or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Professional Day Care Operator



With the rise in popularity of Day Care facilities there is a need for properly educated people to run them. The Day Care Operator Diploma covers the essential information that is required to successfully run the dog aspects of a day care (business studies are not covered). It is recommended that successful students should consider further studies as career development with the Canine Communication and Canine Aggression programmes.

Course Modules

1. Canine Nutrition

- Introduction to food
- The 5 main types of food
- Carbohydrates
- Proteins
- Minerals
- Vitamins
- The canine digestive system
- Feeding
- Types of food
- Moist food

- Dry food
- Natural food
- When to feed
- Dietary requirements for different ages
- Puppy requirements
- Weaning
- How much should a dog be fed?
- Daily requirements of the elderly dog
- Loss of appetite (fussy feeders)
- Feeding the unwell dog
- The importance of water.

2. Canine First Aid

- Accident prevention
- Outdoor basics
- Indoor basics
- Putting together a first aid kit
- Muzzles
- Vital Signs: Temperature, Pulse and Respiration
- Examples of First Aid Situations
- RTA : First aid Action
- Open and closed wounds
- First Aid action of wounds
- Fractures: Simple, Compound and Complicated
- First Aid action of fractures
- Haemorrhaging
- Arteries
- Veins
- Capillaries
- The different types of haemorrhage
- Signs of haemorrhage
- First aid action of haemorrhage
- The three main pressure points
- Tourniquets
- Dislocations
- Signs of dislocations
- First aid action of dislocations
- Shock
- Signs of shock
- First aid action of shock
- Heat Stroke and signs of heat stroke
- First aid action of heat stroke
- Cut paws
- Burns and scalds
- First aid action of burns ad scalds
- Drowning

- First aid action of drowning
- Foreign bodies in eyes, throat or mouth
- Insect stings
- Poisoning
- First aid action of poisoning
- Convulsions and Fits
- Cause of convulsions and fits
- First aid action of convulsions and fits

3. Canine Law

- Introduction to canine law
- Local Byelaws
- Sources of information on canine law
- Standard scale of fines and penalties
- Animal Welfare Act 2006
- The key elements of the Animal Welfare Act 2006
- Animals to which the Animal Welfare Act 2006 applies
- Protection Animals of the Animal Welfare Act 2006
- Responsibility for animals of the Animal Welfare Act 2006
- Preventing harm in connection with the Animal Welfare Act 2006
- Duty of care and the Animal Welfare Act 2006
- The Criminal Damages Act 1971
- Dangerous Dogs Act 19
- Clean Neighbourhoods and Environment Act 2005
- Dog Fouling (Scotland) Act 2003
- Road Traffic Act 1988
- Control of Dogs Order 1992
- Transportation of Animals
- The Animal Health Act 1981
- The Veterinary Surgeon's Act 1966

4. Canine Behaviour

- Introduction to Canine Behaviour
- Puppy behaviour
- Adolescence behaviour in the dog
- Adolescence behaviour in the bitch
- Mating behaviour of the dog and bitch
- Pregnancy of the bitch
- Whelping
- Puppy behaviour

- Canine Communication
- Vocalisation
- Tactile communication
- Body Language
- Scent communication
- Natural canine behaviours

5. Common Health Problems

- What are the signs of a healthy dog?
- Internal Parasites: Worms
- External Parasites: Fleas, Ticks, Flies, Ringworm and mites
- Infectious diseases: Distemper, Leptospirosis, Parvovirus, Kennel Cough and Rabies
- Hereditary conditions: Entropion, Ectropion, Cataracts, Glaucoma, Hip dysplasia and Deafness.
- Problems affecting the bitch: Eclampsia and Pyometra
- Problems of old age

6. Hygiene, Health and Safety

- Introduction to health and hygiene
- Basic animal needs in a kennel establishment
- The basic needs each dog should be provided
- Hygiene
- Cleaning routine for individual kennels
- Cleaning materials
- Product types to be used in a kennel
- Common names of products and their uses
- Control of Substances Hazardous to Health (COSHH)
- Waste Disposal
- Exercise areas
- Staff to dog ratios
- Ventilation, insulation and heating
- Bedding and disposable bedding
- Health and Safety Issues

Course Details

- **Study Level 3**
The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- This course is delivered in 6 study modules which need to be passed to gain the qualification.

Fees:

- Course fee – R7700.00 (includes registration and certification)
- Installment option – R1500 registration, R200 certification and R1300 per module

or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.) (Each module must be paid up before release.)

Canine Care and First Aid - Diploma



Description:

This course will prove useful for anyone involved with dogs, from those who own dogs to those working with them such as in the case of boarding kennels.

Course Modules

- 1) The Early Days
- 2) Continued Health
- 3) Principles of first aid (part 1)
- 4) Principles of first aid (part 1)

Course Details

- **Study Level 2**
- The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.

- **4 Module Course**
- This course is delivered in 4 study modules which need to be passed to gain the qualification.

Fees:

- Course fee – R5100.00 (includes registration and certification)
- Installment option – R1500 registration, R200 certification and R1000 per module

or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Introduction to Zoology – Diploma



Course Details

This course is designed to provide a grounding for further studying of animals in general and their behaviour. If you do not feel confident in your knowledge of animals or you have been out of education for some time this course is an ideal way to put your fears to rest.

Course Modules

1. The Principles of Zoology

- How and why animals are classified
- The 7 characteristics of an animal
- The importance of classification
- How to classify an mammal
- The animal cell
- Basic anatomy and physiology
- Skeleton and Muscles
- Respiration
- The nervous system
- Digestion
- Herbivores, carnivores and omnivores
- Asexual and sexual reproduction
- Hermaphrodites
- An introduction to animal behaviour

2. Mammals

- What is a mammal
- The Marsupials
- The Monotremes
- Elephants and an introduction to their behaviour
- Whales and Dolphins
- The Pinnipeds
- The Primates
- Senses of smell, sight, hearing, touch
- Chimpanzees
- The Carnivores
- Cats: Wild and domestic
- Introduction to mammal behaviour.
- Migration
- Hibernation

3. Birds

- Introduction to birds
- The bird skeleton
- Feathers and their importance
- Beaks and digestion
- The Senses
- How birds communicate
- Nests
- How birds fly
- Methods of flight
- Eggs and egg laying
- Waterfowl (Anseriformes)
- Swans
- Geese
- Ducks
- Birds of prey (Falconiformes)
- Perching birds (Passeriformes)
- Fowl-like birds (Galliformes)
- Ptarmigan (pronounced Tarmigan), Grouse and Capercaillie
- Pheasants
- Jungle Fowl
- Peafowl
- Turkeys

4. Reptiles and Amphibians

- History of Amphibians
- How do amphibians breathe?
- Senses
- How do they get about?
- What do amphibians eat?
- How do they reproduce?
- Frogs and Toads
- Life cycle of the frog (*Rana temporaria*)
- Salamanders and newts
- Caecilians

- History of Reptiles
- The senses
- Body temperature
- Reproduction
- Chelonians
- Land turtles (including tortoises)
- Fresh water turtles (terrapins)
- Sea turtles
- Lizards and snakes
- The crocodilians

5. Insects

- History of insects
- General features of an insect
- Insect wings and flight
- Insect Senses
- Life cycles and development
- Dragon flies and Damselflies
- Butterflies and Moths
- Social Insects
- Bees
- Bumblebees
- Ants and Termites
- Wasps
- Beetles
- Grasshoppers
- Fleas
- Spiders

6. Fish

- History of Fish
- Fish senses
- How do fish breathe?
- What fish eat?
- Reproduction in fish
- How fish swim?
- Scales
- Types of marine (sea) fish
- Sharks
- Seahorses
- Flat-fish
- Barracuda
- Tuna
- Eels
- Salmon

Course Details

- **Study Level 2**
- The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- **6 Module Course**

- This course is delivered in 6 study modules which need to be passed to gain the qualification.

Fees:

- Course fee – R6000.00 (includes registration and certification)
- Installment option – R1500 registration, R200 certification and R1000 per module
or
Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Professional Pet Sitter Diploma



This course has been produced for those wishing to work in the pet sitting business. It is designed to be the most comprehensive and relevant course of its kind having been written by animal professionals who have employed a range of sitters for many years for a wide range of animals.

House security and the animals' wellbeing is a huge responsibility and should be taken seriously.

Part one of this course is mandatory, a selection of a minimum of two modules must be taken from part two to complete the qualification. Species studied will be listed on the Compass certificate.

Course Modules (part 1)

1. House Security

- Getting into the pet sitting business

- Importance of insurance
- Professional Conduct and Responsibilities
- Having a check list
- Housework and leaving the property clean and tidy
- Terms and Conditions
- Property security
- Details of the client's water supply
- Details of the client's electricity supply
- Details of the client's gas supply
- Exceptional Damage
- Animal security
- The importance of the vet
-

2. Animal Law

- Introduction to animal law
- Sources of information
- Standard Scale of Fines and Penalties
- Animal Welfare Act 2006
- Some of the Legislation that is repealed by the Animal Welfare Act
- The Key Elements of the Animal Welfare Act
- Animals to which the Animal Welfare Act applies
- Protected Animals
- Responsibility for Animals
- Preventing harm
- Duty of Care
- The Criminal Damages Act 1971
- Dangerous Dogs Act 1991
- Clean Neighbourhoods and Environment Act 2005
- Dog Fouling (Scotland) Act 2003
- Road Traffic Act 1988
- Control of Dogs Order 1992
- Transportation of Animals and associated Acts
- The Veterinary Surgeon's Act 1966

3. Animal First Aid

- Accident prevention
- Objectives of First Aid
- Rules of First Aid
- Putting together a first aid kit
- Muzzles
- Vital Signs: Temperature, Pulse and Respiration
- Examples of First Aid Situations
- RTA : First aid Action
- How to carry a dog
- Wounds: Open
- Wounds: Closed
- First Aid action of wounds
- Fractures: Simple, Compound and Complicated
- First Aid action of fractures

- Haemorrhaging
- Arteries
- Veins
- Capillaries
- The different types of haemorrhage
- Signs of haemorrhage
- First aid action of haemorrhage
- The three main pressure points
- Tourniquets
- Dislocations
- Signs of dislocations
- First aid action of dislocations
- Shock
- Signs of shock
- First aid action of shock
- Artificial respiration
- Heat Stroke
- Signs of heat stroke
- First aid action of heat stroke
- Cut paws
- Burns and scalds
- First aid action of burns ad scalds
- Drowning
- First aid action of drowning
- Foreign bodies in eyes, throat or mouth
- Insect stings
- Poisoning
- First aid action of poisoning
- Convulsions and Fits
- Cause of convulsions and fits
- First aid action of convulsions and fits

4. Dog Care (or module 1 part 2 Cat Care)

- How to carry out health checks on the dog
- Canine eye disorders
- Canine urinary disorders
- Disorders of the skin and coat
- Disorders of the bones, muscles and joints
- Canine nutrition
- Nutritional disorders
- External parasites
- Internal parasites
- Keeping the dog clean and tidy
- The elderly dog
- Animal Care

Course Modules (part 2)

1. Cat Care (or module 4 Dog Care)

- How to handle a cat
- General cat equipment

- Cat identity
- Toys and exercise
- Vaccinations
- Feline infectious diseases
- Feline nutrition
- Keeping the cat clean and tidy
- Feline health checks
- Feline eye disorders
- Feline urinary disorders
- Disorders of the skin and coat
- Disorders of the bones, muscles and joints
- Common nutritional disorders
- Parasites and worming programmes
- Keeping the cat flea free
- Lice, mites and ticks
- The elderly cat
- How to administer medication to the cat

2. Rabbit and Guinea Pig Care

- Rabbit History
- Rabbits in the wild
- Physical Appearance of rabbits
- Rabbit senses
- Natural Diet of the rabbit
- Life Cycle of the rabbit
- Breeds of rabbits
- Rabbit Selection
- Housing the rabbit
- Exercise and feeding the rabbit
- General Care of the rabbit
- Common Problems of the rabbit
- Guinea Pig History
- Guinea pigs in the wild
- Physical appearance of the guinea pig
- Guinea pig senses
- Natural diet of the guinea pig
- Life cycle of the guinea pig
- Guinea pig as pets
- Breeds of guinea pigs
- Guinea pig selection
- Housing of the guinea pig
- Exercise of the guinea pig
- Companionship of the guinea pig
- Feeding the guinea pig
- General care of the guinea pig
- Common problems of guinea pigs

3. Rats and Mice

- History of Rats and Mice
- Rats and mice in the wild

- Physical appearance
- Rodent senses
- Natural diet of rats and mice
- Rodent Life cycle
- Rats and mice as pets
- Breeds of rats and mice
- Selection
- Housing and exercise of rats and mice
- Companionship
- Feeding and General care
- Handling
- Grooming and nail clipping
- Teeth trimming
- Common problems
- Respiratory infections
- Diarrhoea
- External parasites
- Tumours
- Spots and sores

4. Hamsters, Gerbils and Jirds

- History of Hamsters
- Physical appearance
- Life cycle
- Hamsters as pets
- Signs of a healthy hamster
- Housing
- Exercise
- Feeding
- General care
- Handling
- Grooming and nail clipping
- Teeth trimming
- Common health problems
- Hair loss
- Colds
- Diarrhoea
- Wet Tail
- History of Gerbils and Jirds
- Physical appearance
- Natural Diet
- Life cycle
- Gerbils and jirds as pets
- Signs of a healthy gerbil
- Gerbil Housing
- Exercise
- Companionship
- Feeding
- General care
- Handling
- Grooming
- Nail clipping

- Teeth trimming
- Common problems
- Diarrhoea
- Colds
- Red Nose

5. Chinchillas, Ferrets and Chipmunks

- Chinchillas
- Chinchillas in the wild
- Chinchillas as pets
- Caring for your chinchilla
- Housing and exercise
- Feeding
- Common problems
- Ferrets
- Ferrets in the wild
- Ferrets as pets
- Caring for your ferret
- Housing and exercise
- Feeding
- Common problems
- Chipmunks
- Chipmunks in the wild
- Chipmunks as pets
- Housing and exercise
- Feeding
- Common problems

6. Tropical and cold water fish

- Currently under development

7. Exotics

- Amphibians
- Life cycle of amphibians
- Frogs and Toads
- Salamanders and newts
- Caecilians
- Reptiles
- Snakes
- Tortoises and turtles
- Life cycle of reptiles
- Health care of exotics
- Nutrition of exotics
- Diseases affecting exotic pets
- Zoonosis
- Other health problems
- Handling reptiles
- Invertebrates
- Arthropods: Spiders

- Scorpions
- Giant Millipedes
- Insects
- Stick Insects
- The Preying Mantis
- Molluscs : Snails
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Course Description

- **Study Level 2**
- The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- **6 Module Course**
- This course is delivered in 6 study modules which need to be passed to gain the qualification.

Fees:

- Course fee – R6900.00 (includes registration and certification)
 - Installment option – R1500 registration, R200 certification and R1100 per module
- or
- Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Feline Behaviour Courses

Feline Behaviour and Psychology - Diploma



As well as being an enjoyable course, this is designed to be a serious introduction to the fascinating subject of feline behaviour. Obviously the subject matter is huge and it would be impossible to cover it all in a course of this size, however more advanced courses are planned.

Course Modules

1. Ways of Explaining Feline Behaviour

- The effects of biology on behaviour
- Learning and behaviour
- One trial learning
- Do cats think?
- Non verbal communication
- Anthropomorphism
- The critical periods
- Feline Instincts
- What is a behaviourist?

2. Sexual Behaviour and Birth

- Reproduction: Asexual and Sexual
- Sexual maturity in cats
- The anatomy of reproduction in the queen
- The behaviour of the queen
- The anatomy of reproduction in the tom

- The behaviour of the tom
- Courtship and mating
- Artificial Insemination
- The Pregnancy
- Birth and problems during the birth
- After the birth
- Problems occurring after the birth

3. Kitten and Young Cat Behaviour and Psychology

- The first few hours of the kitten's life
- Physical development of the kitten
- Behavioural development of the kitten
- Genetic and environmental influences
- The learning skills including grooming and social learning
- Weaning
- Socialisation
- Classical and Operant Conditioning
- Positive and negative reinforcement
- Natural selection theory
- Innate and learned behaviours

4. Behaviour and Psychology of the Adult Cat

- Development Psychology of the adult cat
- Nature and Nurture debate
- Evolution of the cat
- The feline sense of sight
- The feline sense of smell
- The feline sense of taste
- The feline sense of hearing
- The feline sense of touch
- Maturity: Sexual, Physical and Psychological
- The cat as a social animal
- Cat's vocal communication
- Multi-modal communication
- The elderly cat

5. Unusual Feline Behaviour

- What is normal feline behaviour
- Innate behaviours
- Unwanted behaviour
- Redirected behaviours
- Stereotypical behaviours
- Learned helplessness
- Feline psychogenic alopecia
- Feline hyperesthesia

- Feline responses to situations
- The social world of the cat
- Marking territory
- The difference between marking and spraying and inappropriate elimination
- Learned Aggression
- Attacking behaviour
- Fear Aggression
- Behavioural changes in the elderly cat
- Why might a cat learn unwanted behaviour
- How cats learn

6. Avoiding Problem Behaviour

- The effects of early environment on a kitten
- Toilet training
- Playing
- Stress in cats
- Minimising stress
- Introducing other animals
- Introducing children
- Cats and dogs
- Training cats
- How cats learn
- Behaviour shaping
- Clicker training
- An example of clicker training cats
- Punishment

• Study Level 3

• The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.

• 6 Module Course

• This course is delivered in 6 study modules which need to be passed to gain the qualification

Fees:

- Course fee – R5900.00 (includes registration and certification)
- Installment option – R1500 registration, R200 certification and R900 per module
or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your course, giving you peace of mind.)(Each module must be paid up before release.)

Advanced Diploma – Feline Behaviour Management.



The aim of the course is to prepare participants academically to work in the role of feline behaviour advisor. It is designed to be the definitive course on feline behaviour management for those who cannot afford the time (or money) to go to university to study animal behaviour. It should be noted that this course will not directly involve students in the practical aspects of the subject matter as it is not possible to supervise such activity. It is anticipated that other recommended organisations will offer such training and supervision.

The programme will obviously only cover felines therefore anybody requiring a broader education should seriously consider the university option. This course is not open to all because of the technical nature of the material and potential students will have to demonstrate their ability to study at this level (level 5: HND/Foundation degree) before being accepted.

It should be noted that a long standing, "hands on" knowledge of cats will not normally be accepted as adequate qualification to register on this programme without prior study although each case is judged on its own merits.

Course modules

Module 1 – Learning Theory

- What is learning? An introduction to learning theories.
- The different ways cats learn.
- Habituation.
- Classical and operant conditioning.
- Stimulus generalisation and stimulus discrimination.
- Types of reinforcement.

- Vicarious learning.
- Learning through experience, trial and error learning and one-trial learning and the effects on future behaviour.

Module 2 - The Genetics and Evolution of Feline Behaviour

- The genetics of the cat, and how genes can affect behaviour.
- Biological principles; cell division, types of reproduction.
- The principles of inheritance of genes.
- The links between cats and their ancestors, similarities and differences.
- How domestication and artificial selection have changed the physical and behavioural characteristics of cats.

Module 3 – Biochemistry of the brain

- The differences between the divisions of the nervous system.
- The different neural pathways between voluntary and involuntary behaviour.
- The structure of the nervous system.
- Overview of the brain and the functions of the various parts.
- Neurotransmitters and how they affect feline behaviour.
- The senses of the cat and how they differ from other species.
- A detailed look at the sense of smell and how this affects feline behaviour.

Module 4 – Pharmacology

- The classes and types of veterinary drugs.
- Different ways that drugs act on the body.
- The ways that drugs can impact upon feline behaviour.
- Some common medical disorders and the ways that these can influence the behaviour of a cat.
- For the project a chemical that might be found within the environment is selected and researched to find out how this could impact upon the health and behaviour of the cat.

Module 5 – The internal environment

- Homeostasis and the normal physiology of the body.
- How health and physiology can affect feline behaviour.
- Various medical conditions are covered, and their behavioural effects.
- The physiological and behavioural effects of stress, and the hormones involved.
- Other biological factors, for example how hormones or nutrition can influence behaviour.

Module 6 – The external environment

- The external factors that can affect the behaviour of a cat.
- The environment in which the cat lives, and the experiences it has had.

- The interactions between other cats, and also with people.
- The importance of socialisation in early life.
- Scientific research that has been carried out into the social development of kittens.
- The problems that can occur due to poor socialisation.
- The importance of consistency when training cats.
- The effects of a cattery environment on behaviour and stress levels.
- This module introduces some case studies for analysis to identify causes of problem behaviour.

Module 7 – Intelligence and Theory of Mind

- Do animals think?
- Do they experience emotions?
- Do they recognise themselves in a mirror?
- Are they aware of the intentions of others?
- Can we define intelligence and what it means?
- A review of the scientific research that has been carried out on animal emotions.
- An analysis of the selfish gene theory.

Module 8 – Behavioural Diagnostics

- The many possible causes of a particular behavioural problem (root causes of behaviour).
- Environment, nature, nurture, pharmacological, physiological causes, and how more than one of these could be the cause of a problem.
- How we can diagnose the cause of behaviour, by asking questions and analysing the situation.
- Drawing on knowledge gained from the previous modules to discuss all the possible reasons why a cat is behaving in a certain way.
- Designing history sheets to use during client consultations.

Module 9 – Professional Conduct

- Maintaining a professional image when dealing with clients and the veterinary profession when working as a behaviourist.
- The importance of excellent communication skills.
- The business aspects of working as a behaviourist, such as insurance and code of conduct.
- Dealing with clients, using tact or sympathy when dealing with clients and difficult situations.
- Designing promotional material.
- Writing letters to veterinary professionals.

Module 10 – Application of Theory

- The way we interact when dealing with cats, and how our own behaviour

can potentially influence theirs.

- Fear and how to deal with it.
- Aggression and why it might occur and how to deal with it.
- The scientific study of behaviour, including presenting reports, interpreting data and graphs.
- Carrying out an observational study of your own on feline behaviour.
- Analysing different methods of dealing with a behavioural problem to determine the likely success of different approaches.

Module 11 – The Law

- Legislation affects anyone working with cats and their owners.
- The legal position and the laws that affect felines and those working with them.
- The Animal Welfare Act.
- Responsibility for animals in your care.
- The law regarding behavioural treatment of animals, and how this relates to the Veterinary legislation.

Module 12 – Case Studies

- Analysis of case studies to pull together all the knowledge gained throughout the course.
- The examination of ten different behavioural problem case studies.
- Suggesting how you would go about assessing and solving the problems.
- Demonstrating knowledge of all factors that might affect feline behaviour, including learning, genetics, and biological and environmental factors.
- Suggestions for solving problem behaviour.
- Production of professional reports and letters to clients and veterinary professionals.

Course Details:

- **Study Level 5** The study Level relates to the how demanding the course is. 1 is beginner and 5 is HND / Foundation Degree level.
- **12 Module Course**
- This course is delivered in 12 study modules which need to be passed to gain the qualification.

Fees

- Course fee – R25 200.00 (includes registration and certification)
- Installment option – R4000 registration, R200 certification and R2000 per module

or

Monthly installments – Choose your own amount to pay monthly, no less than R500, over and above reg and cert payment. (This option ensures that finances don't get in the way of completing your



Mobile: 083 407 1316
Email: cella@petsensecollege.co.za
Web: www.petsensecollege.co.za

course, giving you peace of mind.)(Each module must be paid up before release.)